

**From:** peterquah  
**To:** Pinnacle Travel's Manager  
**Sent:** Tuesday, July 19, 2011 3:14 AM  
**Subject:** Re: After Sales Service from Pinnacle Travel\_BF18961

Hi,

The trip went very well. Many thanks. I was able to transfer my 2 baggages with my friend before my return journey. I hand carried only one baggage on my return journey from Narita and checked out at KLIA.

At KLIA I was given a voucher to redeem my KL/Sgp sector, upon payment of Sgd100.00 if I wish to use it before 31st July.

Anyway all went as planned. Many thanks for your wonderful service and attention.

Quah Poe Hoe