

**From:** Chan Hung Kong [mailto:██████████@hotmail.com]  
**Sent:** Friday, 11 May, 2018 6:51 PM  
**To:** manager@pinnacle-travel.com  
**Subject:** Pinnacle Travel's Manager

Dear Pinnacle Travel,

A new post-trip feedback is received.

Salutation            Mr  
Your Name \*        Chan Hung Kong  
Your Booking or  
Invoice no.  
Your Email \*        ██████████@hotmail.com  
Your Contact  
Number

We are ready to listen, please input your feedback    There was a small anxiety on arrival at the Jakarta airport. We could not find the local guide on our way out. The replacement guide found us later. The guide Jundy worked hard but appeared to be a little inexperienced. Overall he is good.