

**From:** Sony Wong [mailto:████████@singnet.com.sg]  
**Sent:** Tuesday, 21 January, 2020 7:29 PM  
**To:** manager@pinnacle-travel.com  
**Subject:** Pinnacle Travel's Manager

Dear Pinnacle Travel,

A new post-trip feedback is received.

Salutation            Mr  
Your Name \*         Sony Wong  
Your Booking or  
Invoice no.  
Your Email \*         ██████████@singnet.com.sg  
Your Contact  
Number               ██████████

We are ready to  
listen, please  
input your  
feedback

We had another excellent golf / travel trip organised by Cass. This time we went to HCMC. Everything went like clock-work and the course selection was perfect. We enjoyed ourselves very much. Thanks Cass and look forward to another wonderful trip with Pinnacle travel.