

From: fang jinzhu [mailto: [REDACTED]@yahoo.com.sg]
Sent: Wednesday, 11 September, 2019 5:11 PM
To: manager@pinnacle-travel.com
Subject: Re: After Sales Service from Pinnacle Travel_Png Kim Choo Joanna_Return Date: 05 Sept"19_BF25357

Dear Cass,

The Hua Hin Golf stay and play was very smooth.
There was no hitch at all.

The only thing was we made our own mistake.
The last day, after golf game; we have to rush down to the airport . It was a little hectic.

So, for the betterment of your future customer, you can advise them not to follow our footsteps.

We would like to highlight to you Mr. Patrick the boss of the transport company. He was a wonderful person who speaks good English and he was all smiles and polite throughout the journey with him to the Golf course and was very helpful during our registration at the Golf counter.

Aside, we are thinking our next golfing trip to Phuket
We wonder if you have any itinerary for Phuket trip.

Thank you and warmest Regards
Joanna Png