

----- Original Message -----

From: [sthain](#)

To: manager@pinnacle-travel.com

Sent: Friday, January 31, 2014 3:38 AM

Subject: Re: After Sales Service from Pinnacle Travel_BF22409

I would like to mention that the service by, Sarah Ng (Senior Customer Service Executive) was excellent. She was very patient while planning and also for help during our travel.

Dr. THAIN