

**From:** Alan Berry [mailto:██████████@yahoo.com]  
**Sent:** Monday, 12 October, 2015 7:34 AM  
**To:** manager@pinnacle-travel.com  
**Cc:** customer@pinnacle-travel.com; Di  
**Subject:** Re: After Sales Service from Pinnacle Travel\_BF23406

Hi Cassandra, & Sarah.

We have returned safely to Australia from our trips to Myanmar & Maldives, with breaks in Singapore.

All aspects of the trip went off without a hitch, & we had a memorable holiday.

Our hotel bookings in Singapore ( 3 ) all went smoothly.

We will continue on future trips to try different hotels to find a few that best suites our needs, value for money, etc.,

Park Hotel, Clarke Quay will be on our short list, nice hotel.

Myanmar trip was very "busy" with early starts, & lots of internal flights.

This was expected, & allowed us to see much of Myanmar in a short time.

We could not fault ██████████. Their organising, tour guides, drivers, transport, etc all were better than expected.

Guides were well picked for their knowledge, & friendliness,

& gave us an insight into the culture, & warmth of a beautiful country.

All hotels were excellent.

Sheraton Maldives was just what we wanted after our hectic Myanmar trip.

Excellent hotel, with all facilities.

Very relaxing, lovely food, very friendly staff, well operated.

The promotion package gave very good value for money.

Thank you Sarah for your very efficient service, & nice to meet you in Singapore.

We will be happy to use Pinnacle Travel for our future travel bookings,

& will be in contact shortly for next trip planning.

Best Regards.

Alan & Dianne Berry.

Sent from my iPad