----- Original Message -----

From: aldin.aupetit

To: Pinnacle Travel's Manager Sent: Thursday, March 21, 2013 3:16 PM

Subject: Re: After Sales Service from Pinnacle Travel\_BF21670

## Hi Cassandra:

I have been a happy Customer from Pinnacle for now more than 3-4 years. I was the customer of Jacqueline, then Maxie now Sarah Ng.

One thing I feel happy about your team is the warmful contact and dilligence. Recently, Sarah Ng was extremely prompt to reply I am ok to pay some extra as opposed to booking flights online.

Many thanks

Aldin

Sent from my BlackBerry Wireless Handheld Powered by Gee! from StarHub