

----- Original Message -----

From: [Chew, Kim Ling](#)

To: manager@pinnacle-travel.com ; [Pinnacle Travel's Golf Dept](#)

Sent: Tuesday, February 25, 2014 5:19 PM

Subject: RE: After Sales Service from Pinnacle Travel_BF22470

Dear Cassandra

Thanks for following up on our trip. Overall we enjoyed it very much and were happy with the golf arrangements and accommodation.

We also appreciate that the guide roger fu was able to make a change in our sanya sightseeing when requested.

However I don't recall being informed about the guide tipping arrangement which roger advised that the company policy is CNY50 per person per day ? Cheers, Kim

Chew Kim Ling