

----- Original Message -----

From: [ICON-Truly Malaysia](#)

To: customer@pinnacle-travel.com

Cc: [HO Zhuang Xian](#) ; [CHIN Ly-en](#) ; [PANG Zhi Yuan](#) ; [TAN Yunn Khee](#)

Sent: Wednesday, April 30, 2014 12:43 PM

Subject: RE: Driver and Bus Contact Details_ Accommodation for Guide & Driver_4D Penang Coach Chartered_SMU X 35-40Pax_26-28 Apr'14_BF22559

Hi Sarah,

My name is zhuang xian and I am one of the student organisers for the Penang trip.

As our trip comes to an end, i would just like to drop a short note to thank you all for the good service.

Although it was a 10 hour bus ride from Singapore to Penang, the two bus drivers (Husaini and his co-driver) ensured that we travelled at a safe speed and were always punctual in picking us up throughout the trip.

The tour guide (Winson) is knowledgable, entertaining and brought us much fun and laughter.

All in all, we are pleased with the service provided and we look forward working with you all again in the future.

Thank you.

Warm Regards

Ho Zhuang Xian

Vice-President

International Connections - Truly Malaysia

Singapore Management University

On Behalf of,

SMU TRULY MALAYSIA

SMUTM Executive Committee 2014