

----- Original Message -----

From: [Jennifer Tan](#)

To: manager@pinnacle-travel.com

Sent: Thursday, April 24, 2014 10:24 AM

Subject: Re: After Sales Service from Pinnacle Travel_BF22534

Hi Cassandra

Thanks for arranging our golf trip to Spring City Resort.

We are generally happy with your efficient arrangements except that the room we occupied had no view at all. It was a ground floor unit (Room 309). View was blocked by trees n foliage and we've to keep the curtain closed throughout because it opened to a walkway/stairs.

Nevertheless we enjoyed the golf and food at the restaurant.

Regards

Jennifer

Sent from Samsung Mobile