

----- Original Message -----

From: Lucy Netto

To: Pinnacle Travel's Cassandra Chua ; Andrew Ngoi

Sent: Wednesday, June 24, 2009 10:06 AM

Subject: Re: Explanation on Unintentional Customer Data Disclosure

Hello all,

Firstly I would like to thank Mr Andrew Ngoi for speaking up on my behalf. Mr Ngoi expressed my sentiments exactly. Thank you Mr Ngoi.

Secondly, I accept Pinnacle Travel's explanation and apology. Thank you Pinnacle Travel for taking action and making amends.

I have been a long time customer of Pinnacle Travel and I have received good service from the staff there. Thank you Pinnacle Travel.

Cheers

Lucy Netto