Sent: Friday, July 22, 2016 6:46 AM To: manager@pinnacle-travel.com Cc: Sarah Pinnacle Subject: Re: After Sales Service from Pinnacle Travel_BF23689 Hi Cassandra, Sarah. Have returned home safely after our trip. All went very smoothly, and we has a great time. Rhine, Danube cruise was excellent, many other experienced cruise passengers said it was the best cruise they had been on. It was our first cruise, so very pleasing to hear. We will most likely be looking for another cruise experience next year. Thanks again for your efficient and friendly service. We will certainly recommend you to others, and be in contact to organise our next holiday. Best regards. Alan, & Dianne Berry. Sent from my iPad

@yahoo.com]

From: Alan Berry [mailto: