4 January 2011

To: Ms. Jacqueline Chong
Customer Service Executive
PINNACLE TRAVEL SERVICES PTE LTD

I just wanted to inform you that our family enjoyed our visit to Langkawi Malaysia which you arranged for us in December 2010. Thank you.

We had much fun snorkeling in the nearby islands.

The island hopping tour and the sightseeing tour included in the package was also excellent.

Just a note to show our appreciation.

Thank you again and best regards

Shoji Horie