

----- Original Message -----

**From:** [JASSEM ALAWADHI](#)

**To:** [manager@pinnacle-travel.com](mailto:manager@pinnacle-travel.com)

**Sent:** Sunday, March 02, 2014 9:57 PM

**Subject:** - Post Trip Feedback from Customer

Salutation	Mr
Your Name	JASSEM ALAWADHI
Your Booking or Invoice no.	
Your Contact Number	
Your Email	
How we could be of service to you?	my flight to kualalumpur with Air Asia on 20th feb. was excelent , the booking was easy at your office , i would like to thank the lady who make the booking for me for her help and the way of dealing with customers politly even her coluges. best regards for all Thank you