

**From:** Mr Yeo  
**Sent:** Thursday, 4 January 2024 10:17 am  
**To:** customer@pinnacle-travel.com  
**Subject:** New Post Trip Feedback (Mr Yeo)

Dear Pinnacle Travel Sales Team,

A new post-trip feedback is received.

Salutation *	Mr Yeo
Your Email *	[REDACTED]
Your Contact Number	[REDACTED]
Your Booking or Invoice no.	BF26445
We are ready to listen, please input your feedback	I have engaged Pinnacle Travel services a few times. The latest was a trip to China. The entire experience was fabulous and local tour guides are so professional, pleasant and helpful. Jin Yu at Pinnacle is very pleasant, patient and knowledgeable in guiding me throughout the whole process. I will definitely go back to her again for my next trip.