

From: Ms Ivy Ngeow
Sent: Saturday, 30 August 2025 8:35 pm
To: manager@pinnacle-travel.com
Subject: New Post Trip Feedback (Ms Ivy Ngeow)

Dear Pinnacle Travel Sales Team,

A new post-trip feedback is received.

Salutation *	Ms Ivy Ngeow
Your Email *	
Your Contact Number	
Your Booking or Invoice no.	BF26998
We are ready to listen, please input your feedback	We are pleased with the itinerary, planning and organisation that Jin Yu and Felicia helped us put together for our customised 9-day 8-night tour of Cambodia. The accommodation and meals were of great quality. If anything, there was too much food, all of which exceeded our expectations. The guides were punctual, professional, friendly and helpful. There was flexibility built into each day's programme. We feel that Pinnacle is caring, and that is the most important factor for our family. We would not hesitate recommending the Pinnacle team to arrange your family's tour packages.