

From: Ms Sally Chan
Sent: Tuesday, 28 April 2026 5:02 pm
To: manager@pinnacle-travel.com
Subject: New Post Trip Feedback

Dear Pinnacle Travel Sales Team,

A new post-trip feedback is received.

Your Name *	Ms Sally Chan
Your Booking Number (Pro-forma Invoice)	BF27121
Your Trip Travel Date	20/4/26 to 26/04/26
Your Overall Experience	Very Good
Singapore Service Staff	Jin Yu
Overseas Tour Guide / Service Staff	Very Good
Accommodation	Very Good
Transport / Logistics	Very Good
Tour Itinerary	Very Good
Value for Money	Very satisfied what I paid for the whole trip for what I need.
Other highlights, concerns or suggestions to help us improve	