

From: Miss Swati

Sent: Friday, 2 January 2026 11:27 am

To: manager@pinnacle-travel.com

Subject: New Post Trip Feedback

Dear Pinnacle Travel Sales Team,

A new post-trip feedback is received.

Your Name *	Miss Swati
Your Booking Number (Pro-forma Invoice)	
Your Trip Travel Date	24 dec
Your Overall Experience	Excellent
Singapore Service Staff	
Overseas Tour Guide / Service Staff	Great
Accommodation	great
Transport / Logistics	Great
Tour Itinerary	Good
Value for Money	worth it
Other highlights, concerns or suggestions to help us improve	Over all good experience