



YUNNAN GOLF GROUP TOUR 2025

 **7 Days 6 Nights 4 Rounds Dali, Lijiang + Kunming Package**

QUESTION & ANSWER

AIR TICKET

- **Must I buy the air ticket from you?**
 - ▶ You may purchase your own air ticket or buy it from us
- **How much is the air ticket?**
 - ▶ Our current quotes for the air ticket if you book it with us
Economy Class : SGD 600 per person
Business Class : SGD 2,000 per person
 - ▶ fares are checked as of 4 Oct 2024, subject to change without notice
- **Can I travel on other airlines?**
 - ▶ The itinerary planning is using the flight schedules of Thai Airways
You can travel on any airlines so long you be at Kunming airport
No later than ETA 1405hrs on 1st day arrival
No earlier than ETD 1520hrs on 7th day departure

TRAIN TICKET

- **How much if change to first class cabin?**
 - ▶ Top up SGD 50 per person for upgrade from second to first class cabin

TOUR STATUS

- **Is this group tour confirmed departure?**
 - ▶ Minimum 20 golfers are required to proceed the tour
- **How big will the group be?**
 - ▶ We are targeting minimum group size of 40 golfers per departure
- **What about non-golfer?**
 - ▶ As this is a golf group tour, booking priority to be given to golfer
 - ▶ Non-golfer booking is subject to balance of the seat on the transport
 - ▶ Non-golfer pricing is S\$ 968 per person twin share with golfer
- **Will there be a tour leader from Singapore?**
 - ▶ Tour leader service will be provided if group size above 40 golfers



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TRAVEL DATE

- **Is there other date available?**
 - ▶ Currently only two departures, the two dates are chosen over the Singapore public holidays
 - ▶ 25th – 31st March will cross Hari Raya Puasa on 31st March 2025
 - ▶ 14th – 20th April will cross Good Friday on 18th April 2025

TEMPERATURE FORECAST

- | | | | | |
|-----------|-------------|--------------|-------------|--------------|
| • Dali | 25 – 31 Mar | : 6 – 19 °C | 14 – 20 Apr | : 8 – 21 °C |
| • Lijiang | 25 – 31 Mar | : 6 – 18 °C | 14 – 20 Apr | : 8 – 20 °C |
| • Kunming | 25 – 31 Mar | : 13 – 26 °C | 14 – 20 Apr | : 15 – 28 °C |

GOLF COURSE

- **Is buggy allowed on fairways?**
 - ▶ Generally, after 1000am buggy is allowed to enter fairway
- **Are there half way house at the golf courses?**
 - ▶ Order can make through caddy and will deliver from clubhouse
- **How much to top up for Grade A caddy?**
 - ▶ Will quote upon request

PAIRING & TEE-OFF

- **Who tee-off first?**
 - ▶ By booking order, “who booked first; who tee-off first” basis for all games
 - ▶ Except for last game at Spring City – Mountain Course is shot gun for our group
- **Will I play with my own flight?**
 - ▶ Yes you will; if your booking is 4 balls per flight
 - ▶ However, 1 to 3 balls party will subject to join flight with others

PRE / POST-STAY

- **How much if I go earlier or return later?**
 - ▶ Pre-stay / Post-stay in Kunming city:
5-star Zhongwei Horizon Hotel, accommodation + breakfast include taxes
: SGD 130 per single room per night
: SGD 146 per twin room per night
Private Airport Transfer : SGD 98 per vehicle per way for 1 to 2 pax



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TRAVEL INSURANCE

- **How much is the travel insurance?**
 - ▶ Etiqa Travel Infinite: Individual 7 Days Trip to Zone 2 – China:
Classic Plan : S\$ 47 per person
Deluxe Plan : S\$ 69 per person
Suite Plan : S\$107 per person

BOOKING & PAYMENT

- **How to sign up for this golf tour?**
 - ▶ Please email passport copy to golfer@pinnacle-travel.com or WhatsApp to 9671 3448
 - ▶ Provide us hotel rooming information – who is sharing room; who is single room
 - ▶ Advise us you are booking which date: Group A 25-31Mar, or Group B 14-20Apr
 - ▶ Let us know if you have special request, particular concern
- **When is the booking deadline?**
 - ▶ This group tour is on first come first serve basis, while vacancy last
- **How much is the deposit and when to pay?**
 - ▶ A non-refundable deposit of SGD500 per person is required at time of booking
 - ▶ Balance payment to be fully paid not later than 6 weeks prior travel
- **How to pay for booking this tour?**
 - ▶ E-payment by Funds Transfer to UOB 3023127405 or PayNow to UEN 199603660W

TIPPING

- **What are the tipping guidelines on trip?**
 - ▶ Tipping to Golf Caddy : CNY 200 per pax per game
 - ▶ Tipping to Tour Guide : CNY 30 per pax per day
 - ▶ Tipping to Coach Driver : CNY 10 per pax per day
 - ▶ Tipping to Tour Leader : SGD 3 per pax per day
 - ▶ Tipping to Hotel Porter : CNY 5 per bag per trip

SMOKING ROOM

- **Do the 3 hotels have smoking room?**
 - ▶ Smoking is allowed at the balcony of your room



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QUESTION & ANSWER

CANCELLATION CHARGE

- **What are the charges if I have to cancel the trip?**

- ▶ CANCELLATION BY CUSTOMER

<u>Notice Prior Departure</u>	<u>Cancellation Charges</u>
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2 Months and more	100% of deposit
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1 to 2 Months	50% of tour fare
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1 Month or less	100% of tour fare
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- ▶ Document will be provided to support your claim from travel insurance for loss of deposit

- **Can I get refund for unused paid services?**

- ▶ No refund will be made to accommodation, meals, golf, or any other services included in the package but not utilized

REPLACEMENT FEE

- **Can I find a replacement if I cannot or unfit to travel?**

- ▶ AMENDMENT BY CUSTOMER

We waive amendment fee for replacement made at least 2 months prior departure.

However, cancellation charges apply for any replacement made less than 2 months.

PHOTOGRAPHY AND FILMING

- ▶ By registering for the Yunnan Golf, participants consent to photography, audio/video recording to be used for promotional purposes, advertising, inclusion on websites, social media and/or any other purpose by Pinnacle Travel Services Pte Ltd.

- ▶ It is the responsibility of participants to excuse themselves from group and candid shots that the photographer/videographer intend to capture, if they do not wish to have their photos/audio-visual recordings taken during the trip.

Thank you!

Hope you are able to join this tour. Further query please feel free to ask us:

PINNACLE TRAVEL SERVICES PTE LTD

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T: **6332 1522**

E: golfer@pinnacle-travel.com

Cass Chua

Golf Tour Manager

Page 4 of 4