



TERMS AND CONDITIONS

Mt Fuji Golf Group Tour 2026

All participants registering for the Mount Fuji Golf Group Tour 2026 are deemed to have read, understood, and accepted the following Terms and Conditions (4 pages), together with the tour itinerary, pricing details, inclusions, exclusions published at <https://www.pinnacle-travel.com/mt-fuji-golf-group-tour-2026/>

1. Minimum Group Size

- a. A minimum of 24 golfers per departure is required for the tour to proceed.
- b. A minimum of 32 golfers per departure is required for Singapore tour leader services throughout the trip.
- c. If cancelled due to insufficient participants or unforeseen circumstances, a full deposit refund will be issued.
- d. Refunds will be processed within 2 weeks. Pinnacle Travel shall not be liable for any further compensation.

2. Golf Flight Pairing

- a. Flight partner pairing preferences must be indicated in the registration form.
- b. Registered groups will be organized into foursomes as applicable. Examples:
5 players → 4 + 1 6 players → 4 + 2
9 players → 4 + 4 + 1 10 players → 4 + 4 + 2.
- c. Twin and triple flight surcharges are payable for preferred pairing requests such as 3 + 2, 3 + 3, 3 + 3 + 3, or 4 + 3 + 3.
- d. Participants registering as single, double or triple players will be paired with other group members to form foursomes.

3. Golf Games

- a. In case of course closure due to rain, lightning, or other reasons, decisions will follow the rules of the respective golf clubs.
- b. Tee-off flight sequence will follow the order of booking registration, "first register, first tee-off" basis for all 3 games.
- c. Quad sharing golf buggy is included for all rounds.
- d. Quad sharing caddy is included at Dai-hakone Country Club. The other 2 courses are self-play.
- e. Golf buggy access to fairways is subject strictly to each golf club's daily course conditions and policies.
- f. During autumn season, buggy access to fairways is generally not permitted. Final decision rests solely with the golf club on the day of play.
- g. No refund or compensation will be provided due to buggy access restrictions.



4. Reserved Front Seats on Coach

- a. The first row of the coach (2 seats on the left and 2 seats on the right) is strictly reserved for the Tour Guide and Tour Leader to perform their operational duties, including coordinating with the coach driver and managing group logistics.
- b. If a participant repeatedly refuses to vacate despite multiple demands, Pinnacle Travel Services Pte Ltd reserves the right to remove the participant from the tour without refund or compensation.

5. Mandatory Travel Insurance

- a. Travel insurance is mandatory to travel on our golf group tour.
- b. You are welcome to insure yourself for the trip with us.
- c. Refer to the Pricing Details for HL Assurance travel insurance pricing and information.

6. Mandatory Tipping

- a. Mandatory tipping applies to the tour guide, coach driver, tour leader and bag porter.
- b. Tip amount is specified under Pricing Details and will be collected on trip.

7. Golf Course Substitution

- a. Pinnacle Travel reserves the right to substitute any golf course with another course of similar standard due to maintenance, tournament events, weather conditions or golf club operational reasons.
- b. No refund or compensation will be provided for such substitutions.

8. Tee Time Changes

- a. Golf tee-off times are assigned by the respective golf clubs and may be adjusted without prior notice.
- b. Pinnacle Travel shall not be liable for changes made by the golf clubs.

9. Player Conduct

- a. Participants must adhere to golf etiquette, golf club rules and pace of play.
- b. The golf club reserves the right to suspend play for participants who fail to comply.
- c. No refund or compensation will be provided in such cases.

10. Non-Golfer

- a. As this is a golf group tour, priority is given to golfers.
- b. Non-golfers are allowed only if they are a participant's spouse.
- c. No separate sightseeing or transport arrangements will be provided for non-golfers during golf play.

11. Replacement for Cancellation

- a. Replacement fee is specially waived for this golf group tour.
- b. Replacement is allowed only if written notice is received more than 30 days prior to departure.
- c. Replacement is strictly not permitted within 30 days of departure.
- d. It is not our responsibility to find replacement for your booking cancellation.



12. Cancellation By Customer

- a. Cancellation must be submitted via email to Pinnacle Travel Services Pte Ltd.
- b. Cancellation via phone call, WhatsApp or verbal notice will not be accepted.
- c. Changes in departure date is treated as cancellations.
- d. **Cancellation charges apply even for MEDICAL reason** (certified by doctor unfit to travel).
- e.

<u>Notice Period Before Departure</u>	<u>Cancellation Charges</u>
45 days or more	100% of deposit
31 to 44 days	50% of tour fare
30 days or less	100% of tour fare
- f. Supporting document will be provided for submission of loss of deposit claim from travel insurance.

13. Refund for Unused Services

- a. No refunds, discounts or replacements will be provided for any accommodation, meals, sightseeing tours, show tickets, transport services, or other services included in the package fare but not utilised by the Customer, whether in part or in full, due to voluntary opt-outs, medical reasons, or any amendment, cancellation or variation made by the Customer, whether before or after the commencement of the tour.

14. Photography and Videography

- a. By registering for this golf group tour, participants consent to photography, audio, and video recording, which may be used for promotional purposes including websites, social media, advertising or other media by Pinnacle Travel Services Pte Ltd.
- b. Participants who do not wish to be recorded or photographed must proactively excuse themselves from group or candid shots during the tour.

15. Changes to Terms & Conditions

- a. Pinnacle Travel Services Pte Ltd will make reasonable efforts to maintain the itinerary.
- b. Pinnacle Travel Services Pte Ltd reserves the right to make substitutions to hotels, golf courses, or services of similar standard, if necessary.
- c. Changes may be made due to unforeseen circumstances or force majeure.
- d. For additional terms not listed here, please refer to:
<https://www.pinnacle-travel.com/terms-and-conditions/>

16. Feedback and Public Reviews

- a. By registering, participants acknowledge that the itinerary, inclusions, exclusions and tour conditions are clearly published and accepted.
- b. Pinnacle Travel Services Pte Ltd fulfils its contractual obligations by delivering the tour as advertised and agreed.
- c. Participants are expected to provide feedback that is truthful, constructive and aligned with the agreed itinerary and services. Negative reviews based solely on personal preferences, despite clear disclosure of the itinerary and inclusions, may be considered misleading or misrepresentative.



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- d. Pinnacle Travel Services Pte Ltd reserves the right to request to remove, or correct any public review that is inaccurate, misleading, or inconsistent with the agreed itinerary and services delivered.

17. Liability Disclaimer

- a. Pinnacle Travel Services Pte Ltd shall not be held liable for any loss, injury, accident, delay, or other irregularities arising from acts of God, weather, natural disasters, technical failures, strikes, war, or other circumstances beyond our control.
- b. Participants are responsible for their personal belongings throughout the tour. The company is not liable for lost or stolen items.

18. Itinerary and Service Acknowledgement

- a. By registering, participants acknowledge that they have read and accepted the full itinerary, inclusions, exclusions and tour conditions.
- b. No refund or compensation will be provided for services delivered in accordance with the published itinerary.

Acknowledgement By Participant

I hereby confirm that I have read, understood and agreed to accept the tour's Terms & Conditions (item 1 to 18 inclusive within these 4 pages) as stated herein.

PARTICIPANT	NAME	SIGNATURE	DATE SIGNED
PLAYER 1			
PLAYER 2			
PLAYER 3			
PLAYER 4			